HAY-POE-MULTI & HAY-POE-MULTI-IP-F
Frequently Asked Questions

Q   Will The POE-MULTI work on any protocol of PoE.
A   yes, the POE-MULTI RX unit has a switch to give 2 PoE output wiring options.
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Q   Can I connect the POE-MULTI RX unit to 2 ports on an NVR and 2 cameras directly.
A   Yes, the multi can be connected directly to a multi channel NVR, as long as the ports are PoE enabled.

Q   Can I use the POE-MULTI with 1 camera or device connected
A   No, 2 devices need to be connected to ensure the POE-MULTI operates correctly.

Q   Can I use the POE-MULTI with a PoE switch on a CCTV system.
A   Yes, it is best if the NVR, Switch and Cameras are all the same brand. If different brands are used, e.g. for the switch, this may cause cameras not to be recognised on the system.

Q   Is the POE-MULTI range, just plug and play
A   Yes in most cases, however, if using a PoE switch, please ensure the cameras are manually addressed with IP addresses, and that the IP addresses are in the same range as the NVR.

Q   Can I use the POE-MULTI on a non PoE switch
A   No the switch needs to be PoE to power the cameras.

Q   Can the POE-MULTI be used outdoors.
A   The POE-MULTI-IP-F has an IP68 rated TX unit and is supplied with 3 waterproof boots, this unit is suitable for external use.